

PERSONAL SUPPORT

ADMISSIONS ADVISORS

Lakeshore's Admissions Advisors help new students consider a variety of careers, choose a program of study, and apply for admission and scholarships.

Admissions@gotoltc.edu

ROOM L234

920.693.1162

CAREER & EMPLOYMENT SERVICES

Help to transition from college to work. Job/internships search, resume and interview preparation, access to free career closet.

CES@gotoltc.edu

ROOM L160A

920.693.1706

CCAMPIS GRANT

Child Care Access Means Parents In School Grant (CCAMPIS) helps student-parents continue on their educational path knowing their children are safely being cared for. If you are currently receiving Pell Grant funds and are in need of child care financial assistance we encourage you to apply. Assistance for child care includes a sliding fee scale and educational and family enrichment activities. For more information and application go to <https://gotoltc.edu/child-care-grant>

Rivi Hatt

rivian.hatt@gotoltc.edu

ROOM L160D

920.693.1690

CHILD CARE CENTER

Onsite day care for children ages 2–12; Monday–Friday 7:15 AM to 5:15 PM during school calendar.

Melissa Griffin

melissa.griffin@gotoltc.edu

ROOM L211

920.693.1243

COLLEGE HEALTH NURSE

First aid, emergency health care, health and wellness information, lactation room, and health counseling are available.

Renee Bruckschen

renee.bruckschen@gotoltc.edu

ROOM L178

920.693.1111

COMPUTER PROBLEM RESOLUTION (CPR) CENTER

Personal computer repair services for students. Staffed by IT students and open while classes are in session.

Gordy Rosploch

CPR@gotoltc.edu

ROOM L119A

920.693.1639

COPY CENTER

Print and mailing services, black and white or color copying, folding/cutting, laminating, spiral binding and postage stamps.

CopyCenter@gotoltc.edu

ROOM L264

920.693.1147

DENTAL CLINIC

Provides limited dental services for individuals who are on Medical Assistance (Badgercare Plus/Title XIX).

LTCdental@gotoltc.edu

ROOM L223

920.693.1185

EMERGENCY GRANTS

Emergency grants may be available to provide immediate financial relief for students in crisis. Students facing unanticipated financial hardships may apply for crisis funding and gain the added benefit of financial counseling.

Rivi Hatt

rivian.hatt@gotoltc.edu

ROOM L160D

920.693.1690

Nicole Yang

nicole.yang@gotoltc.edu

920.693.1120

FINANCIAL COACH

Available by appointment. This free resource can help you reach your financial goals, create a workable spending plan, help you improve your credit, and/or help you find ways to minimize student loan debt.

Financial.Coach@gotoltc.edu

ROOM L160

920.693.1718

FITNESS CENTER

Fitness equipment including treadmills, ellipticals, and weight machines are available, along with locker rooms and showers.

Renee Bruckschen

renee.bruckschen@gotoltc.edu

ROOM L179

920.693.1111

LAKESHORE VENDING

Vending is available throughout campus.

MENTAL HEALTH COUNSELING

Lakeshore has partnered with BetterMynd, an online therapy platform, that provides emotional and mental health support for students. Students have access to a maximum of six (6) free video therapy sessions with a diverse network of licensed mental health counselors.

Log in at app.bettermynd.com/register

SAFE SPACE ALLY PROGRAM

Faculty and staff that post an official Lakeshore Safe Space decal and/or wear an official ally pin have undergone voluntary training about sex and gender — including sexual orientation, gender identity, and gender expression. They welcome open conversation, offer affirmation, and provide resources that support LGBTQIA+ folks, their family, and their friends on all Lakeshore campuses.

Nicole Yang

nicole.yang@gotoltc.edu

920.693.1120 TTY 711

STUDENT SHARE

Food, personal care items, and clothing FREE for students.

Rachel Smith

LTstudentshare@gotoltc.edu

920.693.1286

ROOM L237/NEAR CAFETERIA

VISION SCREENING

Free 20-minute vision screenings measuring vision acuity, depth perception, glaucoma screening, and auto-refraction.

Brenda Lingford

brenda.lingford@gotoltc.edu

ROOM L232

920.693.1179



LAKESHORE TECHNICAL COLLEGE

gotoltc.edu • 1.888.GO TO LTC • TTY 711

1290 North Avenue • Cleveland WI 53015

HLC Accredited • hlcommission.org



LAKESHORE TECHNICAL COLLEGE DOES NOT DISCRIMINATE AGAINST PROTECTED CLASSES, INCLUDING BUT NOT LIMITED TO RACE, COLOR, NATIONAL ORIGIN, RELIGION, SEX, OR GENDER — INCLUDING SEXUAL ORIENTATION, GENDER IDENTITY, GENDER EXPRESSION, DISABILITY OR AGE IN EMPLOYMENT, ADMISSIONS, OR ITS PROGRAMS OR ACTIVITIES. TO HANDLE INQUIRIES REGARDING LAKESHORE'S NONDISCRIMINATION POLICIES, CONTACT MGR-ACCESS, EQUITY, & INCLUSION (STUDENTS) 920.693.1120, NICOLE.YANG@GOTOLTC.EDU / EXECUTIVE DIRECTOR OF HUMAN RESOURCES (STAFF/OTHERS) 920.693.1139, MARISSA.HOLST@GOTOLTC.EDU. 1290 NORTH AVENUE, CLEVELAND, WI 53015. TTY 711 GOTOLTC.EDU/EQUAL-OPPORTUNITY-STATEMENT 7/22



HERE TO HELP

Resources to help you succeed at Lakeshore

2022–23



ACADEMIC

ACADEMIC SUPPORT & TUTORING

Provides assistance to students having difficulty meeting the academic skills for program and General Education courses. Students needing help in a technical or general education course may also request a peer tutor. Schedule an appointment with us through Navigate or contact us directly.

Academic.Support@gotoltc.edu

ROOM L160B

920.693.1322

ACCOMMODATION SERVICES

Partners with students and instructors to develop accommodation plans so all students have equal opportunity to participate in programs, services, and activities. Plans are available to students with disabilities and to students who are pregnant, adopting, or parenting. Accommodations are voluntary, confidential, and outcome neutral. They do not modify curriculum, provide any advantage, or guarantee success in a course or program.

Nicole Yang nicole.yang@gotoltc.edu

920.693.1120 TTY 711

Christi Leonhard

christi.leonhard@gotoltc.edu

920.693.1274 TTY 711

BOOKSTORE

Buy or rent required textbooks. Purchase Lakeshore clothing, backpacks, computers, and school supplies.

Bookstore@gotoltc.edu

ROOM L238

920.693.1153

CREDIT FOR PRIOR LEARNING

Opportunity to be assessed for prior learning or on-the-job experience that's relevant to your Lakeshore program.

ltc.records@gotoltc.edu

920.693.1888

ACCESS, EQUITY & INCLUSION

We are committed to fostering an accessible and inclusive environment where all members of our college community are empowered to pursue their goals. If you identify as BIPOC (Black, Indigenous, or Person of Color), English is not your first language, or you are new to college, we support you with academic and cultural support, assistance navigating college, and ADA and Title IX Accommodations. We also enhance your experience with events and programming such as our Safe Space Ally Program.

Nicole Yang nicole.yang@gotoltc.edu

920.693.1120 TTY 711

ENGLISH LANGUAGE LEARNER SUPPORT

Get help with homework assignments, papers, presentations, studying for tests, and more.

Nicole.Yang@gotoltc.edu

ROOM L160D

920.693.1120

ELL/HSED/GED

Support and transition assistance for students who wish to prepare and/or enter a college program at Lakeshore.

Ann Branam

ann.branam@gotoltc.edu

Manitowoc: 920.683.2844

Sheboygan: 920.208.5884

LIBRARY

Borrow hotspots, laptops, tablets, equipment, and some course textbooks; access research databases and study rooms.

Library@gotoltc.edu

ROOM L160

920.693.1130

PROGRAM COUNSELING

Your program counselor helps you create a schedule and complete enrollment requirements you may have to do yet. You are encouraged to connect with your program counselor throughout your program. Schedule an appointment with your program counselor through Navigate.

920.693.1366

STUDENT RECORDS

Drop/swap a class, apply for graduation, request a transcript, ask questions on grades, access your student file, and release/restrict your student directory information.

LTC.Records@gotoltc.edu

ROOM L142

920.693.1888

STUDENT SERVICES WELCOME CENTER

Central location for general information, registration, making payments, appointment scheduling, discounted tickets, student IDs, and campus lost and found.

Registration@gotoltc.edu

ROOM L142

920.693.1366



TECHNOLOGY HELP DESK

On-campus help desk available to assist with password resets, Blackboard, MyLTC, Email/Office 365, and other Lakeshore technologies. Submit a ticket online at helpdesk.gotoltc.edu or contact via email or phone.

Hours are Monday – Thursday 7 AM – 7:30 PM, Friday 7AM – 4 PM.

LTChelpdesk@gotoltc.edu

ROOM L160

920.693.1767

TESTING SERVICES

Offers proctored testing for approved courses, course test-outs, accommodated testing, Nursing admissions exams, GED testing, and approved certification testing.

Testing@gotoltc.edu

ROOM L180

920.693.1184

PAYING FOR COLLEGE

FINANCIAL AID

Information and assistance with federal and state funding and other resources to make college more affordable.

Financial.Aid@gotoltc.edu

CHECK IN AT ROOM L142

920.693.1718

SCHOLARSHIPS

The LTC Foundation awards more than \$300,000 in scholarship funding to Lakeshore students each year. Stop by the Advancement Office for information or application assistance.

Scholarships@gotoltc.edu

ROOM L152

920.693.1852

STUDENT BILLING

Contact for questions about student accounts, holds on accounts, third-party payments, agency funding, employer reimbursements, or payment plans.

StudentBilling@gotoltc.edu

920.693.1138 or 920.693.1351

ROOM L142

STUDENT EMPLOYMENT

Lakeshore student employment allows students to earn an income plus gain valuable work experience while in school.

humanresources@gotoltc.edu

ROOM L148

920.693.1863

VETERANS' BENEFITS

Provides students who use veterans' benefits with federal and state benefit and general academic assistance.

ltcvets@gotoltc.edu

CHECK IN AT ROOM L142

920.693.1383

STUDENT INVOLVEMENT

LEARN, LEAD, SUCCEED PROGRAM

Attend workshops to develop leadership and professional skills to help you in classes and in your future career.

StudentLife.SLB@gotoltc.edu

ROOM L237

920.693.1706

PHI THETA KAPPA HONOR SOCIETY

Two-year college honor society with membership based primarily on academic excellence; by invitation only.

PTK@gotoltc.edu

ROOM L160A

920.693.1326

STUDENT LIFE/ACTIVITIES & STUDENT LEADERSHIP BOARD

Elevate your college experience. Get involved and build connections through activities, student organizations, and leadership development opportunities.

StudentLife.SLB@gotoltc.edu

ROOM L237

920.693.1286

TRIO/STUDENT SUPPORT SERVICES

Support services focused on personal, academic, career, transfer advising, scholarship, and leadership opportunities. Must meet eligibility requirements to qualify.

Rivi Hatt

rivian.hatt@gotoltc.edu

920.693.1690

Stacy Backus

stacy.backus@gotoltc.edu

920.693.1653

Christi Leonhard

christi.leonhard@gotoltc.edu

920.693.1274