Hospitality Management





COURSES	CREDITS	HOSPITALITY SERVICE CERTIFICATE	HOSPITALITY MANAGEMENT ASSOCIATE DEGREE
Customer Service Techniques	2 credits	•	•
Intro to Hotel/Hospitality Management	3 credits	•	•
_eadership & Professionalism	3 credits	•	•
Nord - Level 1	1 credit		•
Excel - Level 1	1 credit		•
Sanitation for Food Service	1 credit		•
Vritten Communication OR English Composition 1	3 credits		•
Math with Business Applications	3 credits		•
Supervision	3 credits		•
Front Office Procedures and Management	2 credits		•
Dining Room and Beverage Service	2 credits		•
Culinary Practicum 1	2 credits		•
Speech OR Oral/Interpersonal Communication	3 credits		•
Hospitality Internship	3 credits		•
Housekeeping Management	2 credits		•
Food and Beverage Operations	2 credits		•
Hospitality Cost Control	3 credits		•
Marketing Tourism and Hospitality	3 credits		•
Hospitality Event Planning	2 credits		•
ntroduction to Diversity Studies OR ntroduction to Sociology	3 credits		•
Hospitality Accounting	3 credits		•
lospitality Law	3 credits		•
Economics	3 credits		•
ntroduction to Psychology	3 credits		•
Housekeeping Practicum	1 credit		•
Total credits		8	60
CERTIFICATION CAREER		AHLEI Certifications, ServSafe	AHLEI Certifications, ServSafe, Customer Service Techniques Certificate, Food and Beverage Operations, Front Office Procedures, Housekeeping Management, Marketing and Tourism
CAREER		Front Desk Clerk, Customer Services Associate	Manager, Supervisor, Customer Service Manager
POTENTIAL MEDIAN SALARY*		\$22,700	\$37,100
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*Salary data is derived from surveys collected by the U.S. Bureau of Labor Statistics and mapped to LTC programs using economic modeling software. As with any survey data, the wages presented here are prone to error and sampling bias. Educational decisions should not be entirely based on the data presented here. The wage data presented here is the median annual salary from May 2014 – May 2019 of each program's occupation cluster in the LTC District as reported by EMSI (Economic Modeling Specialists Intl.). Some people beginning work at jobs in these fields may find a higher or lower starting wage than what is reported here.



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This program is an equal opportunity program and auxiliary aids and services are available upon request to individuals with disabilities. Voice/TTY 711

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