

NEED HELP WITH FOOD? APPLY FOR FOODSHARE

With businesses closing and cutting hours, many people may need emergency food. Federal nutrition programs can help meet the need during times like these. Our federal and state governments have improved food programs and made it easier to help you keep putting food on the table.

If you are out of food and need food now, visit <u>HungerTaskForce.org</u> for a map of resources in the Milwaukee area.

Lost your job or work hours recently?

You could qualify for a program called FoodShare (formerly known as food stamps). FoodShare provides you with an EBT card that is preloaded with money for groceries every month! You can use it most places you buy food, and it's protected with a secure PIN unique to you. (Your card works for groceries but cannot be used at restaurants or to buy hot food items in-store.)

How do I know if I qualify?

The best way to find out is to apply. Visit www.ACCESS.wisconsin.gov to apply. FoodShare is available for most low-income families. So if you're a family of 3 with a monthly income of \$3,620 or less, you will probably qualify!

How much can I get in FoodShare each month?

The most that 1 person will get is \$194/month, \$355/month for a two-person household, and increases for larger size households.

How long does it take to complete this process?

It depends on the size of your family or household, but most applications can be finished in 15-20 minutes. Most new applicants need to also do an interview, which can be done over the phone and can take about 30 minutes. **Call 888-947-6583** or 711 (TTY). As you might expect, wait times are longer than usual right now.

What else should I know about the application?

If you make a mistake, don't worry! But don't hit the back button. Just keep going until you get to the section summary and you can make edits then. Before you exit the application, write down your tracking number. It will be needed during your interview.

I finished the application. What's next?

The FoodShare program requires an interview that can be done over the phone. You can call your agency after you've completed the application. Visit HungerTaskForce.org and click "Get Help" to find your agency phone number.



My phone interview is done. Now what?

If you've received FoodShare before and have your old EBT card, your benefits will load to that card. If you've never had FoodShare, everything should come in the mail, which will be within 30 days of completing the interview.

If you HAVE had a case in the past and don't have your card anymore, call to get your Quest EBT card mailed out! Dial 877-415-5164 to request one – it only takes a minute!

Can I get FoodShare faster?

If you have little or no income, your case could be expedited and you'll receive benefits sooner, within 7 days.

How do I submit paperwork?

At this time, you should definitely download the MyACESS mobile app. It makes it really easy to check your status and upload documents or other verifications.





You can also mail or fax paperwork.

What else should I know?

You have rights! Disagree with a decision? Other questions or concerns? Check out hungertaskforce.org for information on FoodShare Rights. If you want to file a fair hearing, you have a right to do so and can contact Legal Action for help at www.legalaction.org.

You can apply in a language that you understand! The website is only available in Spanish and English, but you can call your local agency and complete the process in your preferred language.

You should have some documents close by to help speed things up. And there's a more in-depth guide available to walk you through the process. Visit
HungerTaskForce.org">HungerTaskForce.org to learn more.

Where can I get more information?

Visit HungerTaskForce.org and click "Get Help" for a list of phone numbers, helpful documents, income limits, information to file for a fair hearing and links to apply for FoodShare online. This website will have everything you need to apply for FoodShare quickly and easily.