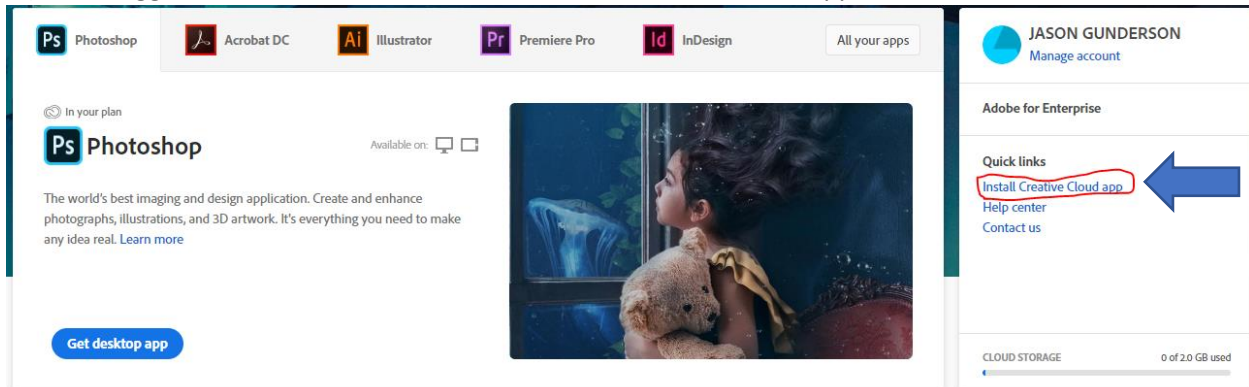


Temporary Install - Creative Cloud

Please note these instructions are only valid for the duration of the COVID-19 outbreak. This is a free offering from Adobe for assisting with working-at-home employees. This is only valid until May 31st or until campuses re-open.

- 1.) Submit Helpdesk request to have an Adobe product installed on your laptop.
- 2.) Once an account (this will be your LTC email) is setup, go to creativecommons.adobe.com in a web browser (preferably Chrome).
- 3.) Request a password reset for your account and monitor your LTC email for a 6-digit code.
- 4.) Enter the code and set a new password.
- 5.) Once logged into Creative Cloud, click on "Install Creative Cloud app" to download an installer:



- 6.) When prompted, admin credentials will need to be entered remotely by IT staff.

The install will require Office products to be closed (Outlook, Word, Excel, etc.) and will prompt for any other software that needs to be closed before the install starts.

Once Creative Cloud finishes installing, open it up and you can select any Adobe product to install without needing further assistance from IT. **There are great training resources on the Adobe site.**

Contact the Helpdesk if there are any issues with installing Adobe products through Creative Cloud.