



# Student Support Services

Details can be found in Blackboard - Student Resource Center module

Due to limited staffing, the main campus phone number is not staffed.

Please directly contact the department or person you are trying to reach and leave a detailed message.

Email is the best method at this time.

## Academic Advising

*Virtual meetings - Blue Jeans, Collaborate, email, or phone*

Contact your Advisor:

Tanya Boettcher	<a href="mailto:tanya.boettcher@gotoltc.edu">tanya.boettcher@gotoltc.edu</a>
Julie DeZeeuw	<a href="mailto:julie.dezeeuw@gotoltc.edu">julie.dezeeuw@gotoltc.edu</a>
Rachael Duchow	<a href="mailto:rachael.duchow@gotoltc.edu">rachael.duchow@gotoltc.edu</a>
Don Geiger	<a href="mailto:don.geiger@gotoltc.edu">don.geiger@gotoltc.edu</a>
Cassie Goff	<a href="mailto:cassie.goff@gotoltc.edu">cassie.goff@gotoltc.edu</a>
Kristi Irving	<a href="mailto:kristi.irving@gotoltc.edu">kristi.irving@gotoltc.edu</a>
Amber Schuler	<a href="mailto:amber.schuler@gotoltc.edu">amber.schuler@gotoltc.edu</a>
Chou Yang	<a href="mailto:chou.yang@gotoltc.edu">chou.yang@gotoltc.edu</a>
Nicole Yang	<a href="mailto:nicole.yang@gotoltc.edu">nicole.yang@gotoltc.edu</a>
Mark Andrade – LTC Sheboygan	<a href="mailto:mark.andrade@gotoltc.edu">mark.andrade@gotoltc.edu</a>
Candy Hemmerling – LTC Manitowoc	<a href="mailto:candy.hemmerling@gotoltc.edu">candy.hemmerling@gotoltc.edu</a>

## Academic Support

Contact [academic.support@gotoltc.edu](mailto:academic.support@gotoltc.edu) or 920.693.1322

Science Study Sessions

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

- General A&P Lab
- General A&P Student Session
- Human Body in Health & Disease
- Basic Anatomy

Chemistry Student Sessions

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

MS Excel

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

Web Dev 1

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

Online Classes

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

- Intro to Business
- Written Communications

Virtual “Walk-In” Hours

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

- Written Communications
- Math w/ Business Apps
- College Math
- College Tech Math
- Pre-Algebra
- Other Communication
- Math-based classes
- ELL Academic Support

Virtual “Walk-In” Technology

*Conducted via Blackboard Collaborate, Blue Jeans, phone, email*

- General Support
- Tech Tuesday

Peer Tutoring

*Conducted via Skype, phone, email*



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## Accommodation Services

*Virtual meetings - Blue Jeans, Collaborate, email, or phone*

Contact your [Advisor](#) (see listing above)

## Bookstore

*Online only - FREE shipping available*

Contact: [ltc-wi@bkstr.com](mailto:ltc-wi@bkstr.com) or 920.693.1153

## Career Placement

*Available via Blue Jeans, Collaborate, email, or phone*

Contact: [cps@gotoltc.edu](mailto:cps@gotoltc.edu) or 920.693.1706

## Counseling

*Virtual meetings - Blue Jeans, Collaborate, email, or phone*

Personal counseling services are available to assist students in dealing with issues that can impact their overall well-being. Contact Kristi Irving at [kristi.irving@gotoltc.edu](mailto:kristi.irving@gotoltc.edu). Students can also [schedule an appointment online](#).

## Diversity and Multicultural Services

*Virtual meetings - Blue Jeans, Collaborate, email, or phone*

Contact [nicole.yang@gotoltc.edu](mailto:nicole.yang@gotoltc.edu) or 920.693.1120

## Emergency Grants

*Available via Blue Jeans, Collaborate, email, phone*

The LTC Emergency Grant provides financial assistance to students who are at risk of dropping out due to unexpected financial dilemmas. Examples of eligible funding items include a health care bill, rent, or automobile repair that could greatly impact your ability to continue attending. If you have questions regarding eligibility, application process, or documentation, contact Rivi Hatt, Emergency Grant Coordinator at [rivi.hatt@gotoltc.edu](mailto:rivi.hatt@gotoltc.edu) or 920.693.1690.

## Financial Coaching

*Available via email or phone*

Financial issues are stressful, complex, and usually require additional information and support. The LTC financial coach is available by phone or email for free and confidential meetings with all LTC students. Please contact [rivi.hatt@gotoltc.edu](mailto:rivi.hatt@gotoltc.edu) or 920.693.1690 to set up an email or phone appointment with the financial coach.



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## Internet Access

- Charter Communications announced it **free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students** who do not already have a subscription. Those interested can call **1-844-488-8395**. Installation fees waived for new student households.
- Free Spectrum WiFi: <https://www.spectrum.com/wifi-hotspots.html>
- Find Other **FREE** WiFi - <https://www.wifimap.io/>
- A very limited supply of hot spots are available for checkout through the Library

## Laptop Checkout (and other Devices)

**Available through March 25!!**

LTC Library has tablets, laptops, and miscellaneous equipment for checkout. Reserve through the Library using the [online request system](#). You must have your LTC Student ID in order to check out devices or equipment. Students can obtain an ID at the Welcome Center free of charge.

## Library Services

Device & Equipment Checkout	<i>See above. Available through March 25</i>
Resource Checkout (Textbooks, etc.)	<i>LTC Cleveland through March 25</i>
Access to Online Resources	<i>24/7 Access online</i>
Research/Reference Assistance	<i>Check the Library webpage but staff can assist via phone or email</i>

## StudentSHARE

Contact [studentlife.sga@gotoltc.edu](mailto:studentlife.sga@gotoltc.edu) or 920.693.1706

**Meal Mart/Take Home** – A limited number of StudentSHARE grocery bags will be available for pickup at LTC Sheboygan, LTC Manitowoc and LTC Cleveland-Student Resource Center. **Limit one bag per student; while supply lasts.** Bags contain basic food staples as well as information on how to connect with community and state food resources.

## Tech Help and How To's

Online assistance with accessing Blackboard, email, Office 365, etc.

## Technology Help Desk

*Available via email and phone*

For Tech Tips and How To's or to Request Service, visit the site.



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## **TRIO Support**

*Available via Blue Jeans, Collaborate, email, phone*

Contact your TRIO advisor directly:

Stacy Backus - [stacy.backus@gotoltc.edu](mailto:stacy.backus@gotoltc.edu) or 920.693.1653

Rivi Hatt - [rivi.hatt@gotoltc.edu](mailto:rivi.hatt@gotoltc.edu) or 920.693.1690

## **Additional Student Services**

### **Financial Aid**

*Available via email and phone*

Contact [financial.aid@gotoltc.edu](mailto:financial.aid@gotoltc.edu) or 920.693.1718

### **Registration**

*Available via email and phone*

Contact [group-registration@gotoltc.edu](mailto:group-registration@gotoltc.edu) or 920.693.1366

### **Student Billing**

*Available via email or phone*

Contact [studentbilling@gotoltc.edu](mailto:studentbilling@gotoltc.edu) or 920.693.1138

### **Student Records**

*Available via email or phone*

Contact [LTC.Records@gotoltc.edu](mailto:LTC.Records@gotoltc.edu) or 920.693.1888

### **Veteran Services**

*Available via email or phone*

Contact [lcvets@gotoltc.edu](mailto:lcvets@gotoltc.edu) or 920.693.1859