

Blackboard System Requirements

If you are taking a class that is using Blackboard, make sure your computer meets the necessary requirements that will enable you to successfully navigate your course and complete all activities. A summary of system requirements is shown below with additional details below the summary:

Check the following system requirements to ensure accessibility to your Blackboard courses:

- **ACCESS:** High speed Internet access - DSL, Satellite/Cable Broadband or Mobile DSL recommended. Dial-up connections are not reliable and therefore not recommended.
- **OPERATING SYSTEM:** Microsoft Windows XP, Vista or Windows 7 (LINUX OS and variations may work, but are not supported or recommended).
- **BROWSER:** Internet Explorer 9 or higher or Mozilla Firefox 21 or higher or Chrome 27 or higher
- **SOFTWARE:** Most courses require some assignments to be word-processed outside of Blackboard. Lakeshore Technical College faculty only may accept work created in Microsoft Office or software capable of saving as an MS Office file. Some courses may require additional software or purchase of an access code to open publisher content.
- **OPTIONAL EQUIPMENT:** Computer speakers or headset - Many courses include videos or audio lectures which require use of speakers or headset. Microphone or headset with microphone - A microphone may be required if your course includes live audio chat or audio responses. You can purchase a computer headset with microphone at most office supply or electronics stores.

Software Requirements

JAVA

To verify that you have java installed, go to

<http://www.java.com/en/download/installed.jsp> and click Verify Installation.

Download the latest java plugin: <http://www.java.com/en/>

JAVASCRIPT

Download the latest java plugin: <http://www.java.com/en/>

Please keep in mind that upgrading your browser or installing new security software or security patches may affect your JavaScript settings.

ACROBAT READER 7 or newer

Download Adobe Acrobat Reader

<http://www.adobe.com/products/acrobat/readstep2.html>

FLASH PLAYER (most recent version)

Download Adobe Flash Player <https://get.adobe.com/flashplayer/>

QUICKTIME PLAYER (most recent version)

Download the free version of QuickTime <http://www.apple.com/quicktime/download/>

WINDOWS MEDIA

Download Windows Media Player

<http://windows.microsoft.com/en-us/windows/windows-media-player?src=ia&iaaid=50003000&ialnk=title>

If you need further assistance, please contact the 24/7 LTC Help Desk: Call Ext. #61767 when you are on campus; Call 877-44MYLTC (877-446-9582) from anywhere.