

CONTACT INFORMATION

Plan	Contact	Phone Number	Website/Email
Health Insurance Group # 76-412171 & Health Reimbursement Account (HRA) & HRA Rollover	UMR		
	Medical, Network Providers, HRA, & Claims	800-826-9781	www.umar.com
	UMR Care Management	866-494-4502	
	To Order a New Card	800-320-3206	
Internet Username/Password/Technical Assistance	866-922-8266		
Other Insurance Information	UMR	800-826-9781	www.umar.com
Prescription Drugs	EnvisionRx Member Services 24/7/365	800-361-4542, extension 2	Website: www.envisionrx.com customerservice@envisionrx.com
	Envision Pharmacies (MAIL ORDER) Mon-Fri 7 AM-9 PM CST / Sat 7:30am-3:30 pm	866-909-5170	www.envisionpharmacies.com
Flexible Spending Account	WageWorks HealthEquity	877-924-3967	www.wageworks.com
Weight management program	Real Appeal (part of LTC's health insurance)	844-344-7325	we.realappeal.com support@realappeal.com
Telemedicine	MeMD	855-636-3669	www.memd.net
MRI's	SmartChoice MRI	844-633-3674	www.smartchoicemri.com
Dental Plan	Delta Dental	800-236-3712	www.deltadentalwi.com
Vision Insurance	Superior Vision	800.923.6766	www.superiorvision.com
COBRA	Discovery Benefits	866-451-3399	www.discoverybenefits.com
Vision <u>Discount</u>	EyeMed Vision Care	866-246-9041	www.deltadentalwi.com/provider-search/vision/
HOPELINE™	HOPELINE Center for Suicide Awareness	Text HOPELINE To 741741	www.centerforsuicideawareness.org/hopeline/
Mental Health	Mental Health America	800-273-8255	www.mentalhealthamerica.net
Employee Assistance Programs (EAP)	National Insurance Services	866-451-5465	www.niseap.com
	Symetra	888-327-9573	www.guidanceresources.com Web ID: SYMETRA

CONTACT INFORMATION CONTINUED

Plan	Contact	Phone Number	Website/Email
Life & AD&D Insurance	LTC Human Resources Department	920-693-1163	Holly.Gahagan@gotoltc.edu
Long-Term Disability Insurance	LTC Human Resources Department	920-693-1163	Holly.Gahagan@gotoltc.edu
Voluntary Short-Term Disability & Other	Aflac	920-450-5904	Shannon_Lading@us.aflac.com
Wisconsin Retirement System (WRS)	ETF-Department of Employee Trust Funds	877-533-5020	www.etf.wi.gov
457 Deferred Compensation Plan	Wisconsin Deferred Comp	877-457-9327	www.wdc457.org
403(b) Retirement Savings Plans	TSA Consulting Third Party Administrator (TPA) of 403b plans	888-796-3786, Option 5 Fax: 866-908-7582	www.tsacg.com
	WEA Benefits	800-279-4030	www.weabenefits.com
	American Funds (Plan # 78136)	800-421-0180	www.americanfunds.com
	Fidelity Investments (7am-11pm CST)	800-343-0860 / 800-328-6608	www.fidelity.com/atwork
	Thrivent Financial	920-686-1293	www.thrivent.org
Edvest - Wisconsin's 529 College Savings Plan	Edvest College Savings Plan	888-338-3789	www.edvest.com

HUMAN RESOURCES CONTACT INFORMATION

Contact	Area	Phone Number	Email
Shikara Beaudoin	Executive Director of Human Resources	920-693-1139	Shikara.Beaudoin@gotoltc.edu
Holly Gahagan	Compensation & Benefits Manager	920-693-1163	Holly.Gahagan@gotoltc.edu
Kim Schad	Payroll Services Manager	920-693-1869	Kim.Schad@gotoltc.edu
Lisa Kwarciany	Human Resources Specialist	920-693-1158	Lisa.Kwarciany@gotoltc.edu
Bonnie Zorn	Human Resources/Recruitment Specialist	920-693-1863	Bonnie.Zorn@gotoltc.edu
Renee Bruckschen	College Nurse & Occupational Health Specialist	920-693-1111	Renee.Bruckschen@gotoltc.edu
Nadine Schreiter	Talent & Organizational Development Manager	920-693-1822	Nadine.Schreiter@gotoltc.edu